

1. Read the text and answer the question.

Mary, Tom, Lisa and John met at a restaurant. They all ordered what they like most.



According to the information above, which of the following is NOT correct?

- A) Mary ordered pasta as a main course.
- B) Tom chose salad and meatballs.
- C) Lisa ate a slice of strawberry cake.
- D) John had both grilled chicken and ice cream.

2. Read the text and answer the question.

Jack wants to create a password for his account and reads the rules below.

HOW TO CREATE STRONG PASSWORDS

- 🔒 Use at least ten characters.
- 🔒 Use a mixture of letters, numbers and punctuation.
- 🔒 Do not use ordered letters and numbers (e.g. abcde, 12345).
- 🔒 Do not use personal information such as names, birth dates or phone numbers.

Which of the following is an appropriate password for Jack?

- A) 3.qa!iwf2m
- B) 2007jack_7
- C) 123123abc+
- D) 5552660912

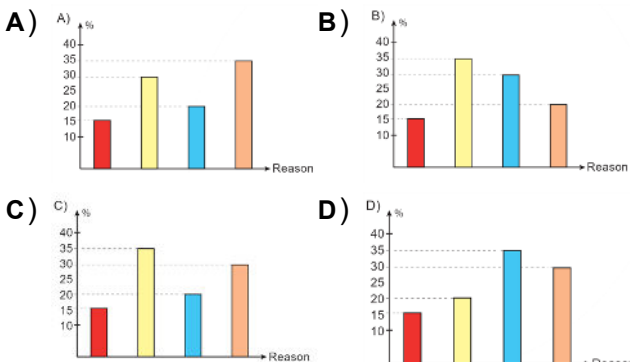
3. Read the text below and answer the question.

A research company asked 100 people about why they usually called customer services. Here are their answers:

- 35 people called to change an item they bought.
- 20 people called to make a reservation for transportation.
- 15 people called to learn something new.
- The rest of them called when their products didn't reach them on time.

Which of the following shows the results of the research?

- 🟡 return a product
- 🟢 book a flight ticket
- 🔴 get information
- 🟠 report late arriving products



4. Read the text and answer the question.

RULES FOR USING SOCIAL MEDIA SAFELY

- ⚠️ Do not believe any information without confirming it.
- ⚠️ Use private settings to control your account.
- ⚠️ Be sure that you want to post a photo/ video.
- ⚠️ Do not talk about your private life.



Tom: In the evenings, I surf the Internet. When I see interesting news, I try to find out its source.

Sally: I am very careful before I post a photo or video online.

Chris: When I sign up to a social media site, I make sure that only my friends see what I post.

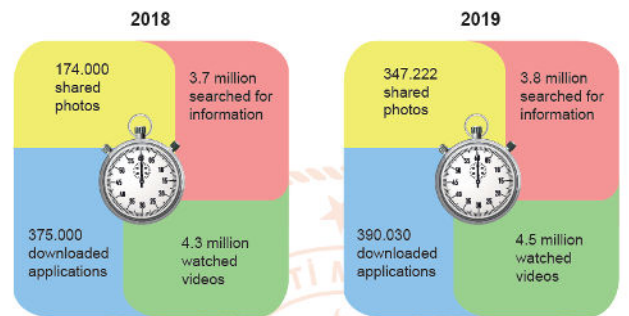
Emily: When I am online, I tell everybody my birthday, where I live and what I like.

Who does NOT follow the rules for using social media safely?

- A) Tom
- B) Sally
- C) Chris
- D) Emily

5. Read the text, look at the visuals and answer the question.

The visuals below show what kind of activities people did on the Net in a minute in 2018 and 2019.



According to the results above, which of the following is NOT correct?

- A) In 2018, people shared less photos than in 2019.
- B) More people watched videos on the Net in 2018 than in 2019.
- C) People downloaded more applications from the stores in 2019.
- D) About four million people used search engines both in 2018 and 2019.